

# ResQAI

Experience GenAI and Grow Productivity



**ResQAI** is a customizable and easy to deploy Generative AI (GenAI) solution accelerator designed to work within your controlled environment. With ResQAI, your enterprise will benefit from improved access to critical information and accelerated business productivity.

GenAI and Large Language Models (LLMs) are changing the global workplace – opening the door to productivity gains that haven't been seen since the dawn of the Internet. But today's generally available models come with security risks, lack data transparency, and often 'hallucinate' – leading to

wrong answers. Now, you can leverage a GenAI solution designed just for your organization; one that is reliable, secure, transparent, and most importantly, trustworthy.

**ResQAI** uses *Retrieval Augmented Generation* (RAG) to deliver a chat-based interface to large amounts of proprietary data relevant to your organization or industry, with guardrails in place to ensure safe, effective, and trustworthy results. ResQAI understands your business because it is trained on your data.

**ResQAI** delivers a customized, ChatGPT-style Q&A experience, making your mountain of internal documents (HTML, PDF, Word or PPT) instantly searchable. Answers come from the most recent data on file and includes source attribution and other metrics, for greater transparency, accuracy, and peace of mind.

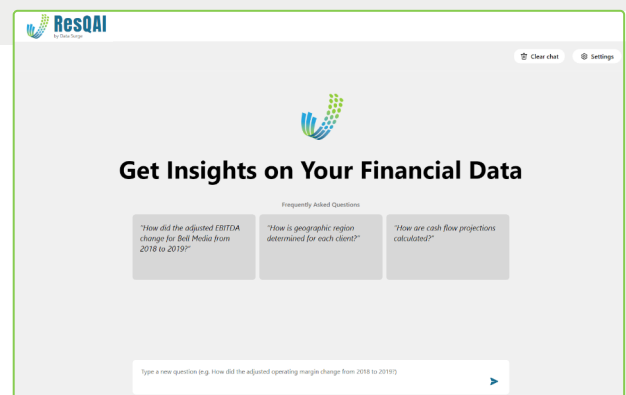


Easily answer complex questions without having to sift through endless stacks of documents.

## MISSION ACCELERATED

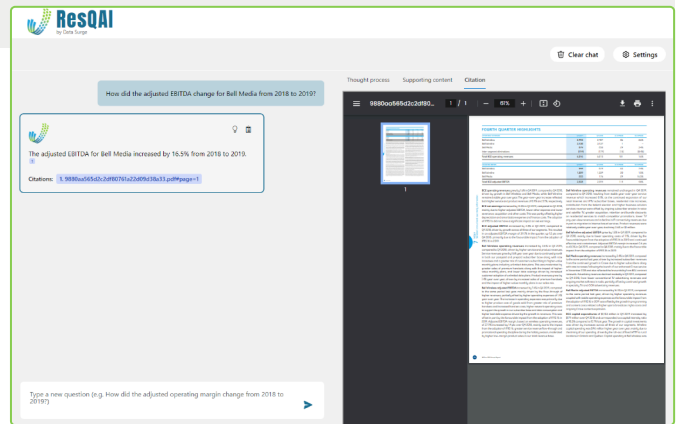
### Quick, Accurate Answers

Extract the most accurate information without digging through hundreds of documents. Our customized filters allow you to set flexible search parameters for optimal performance, made possible through ResQAI's sophisticated data preparation, indexing, retrieval, prompt engineering, and synthesis of results. In seconds, you will have the accurate information and the underlying source documents at your fingertips.



## Responsible AI for Good

Responsible AI is in our DNA and at the core of our commitment to every client. Our design process includes comprehensive benchmarking, testing, and established guardrails to ensure the environment is protected and results are trustworthy. In addition, ResQAI is carefully evaluated for perplexity, stability, and conciseness. And our customer-specific testing frameworks help prevent data drifts and misinformation. Most importantly, ResQAI cites and links its source material, enabling inherent transparency and auditability.



### OUR KEY CUSTOMERS:

"Data Surge was instrumental in building our next-generation data solution. They quickly assessed our current landscape and recommended strategies that enabled us to scale while reducing our infrastructure costs."



U.S. Citizenship and Immigration Services



FEMA



California Department of AGING



## Partner with Innovation and Excellence

Data Surge fosters a culture that thrives on innovation and intellectual curiosity. Machine learning best practices paired with hyper-modern technologies and techniques are used for developing, operationalizing, and maintaining each of our AI models. Our focus and AI governance and passion for creating performant solutions fuel our commitment to excellence and drive us to overcome our clients' unique challenges with enthusiasm.

## The Leaders of every industry will be Data + AI-driven.

Let's make your vision for an AI-driven culture a reality. Explore GenAI's potential with our experienced team of data/AI experts leading the way. [Contact us today](#) to request a demo of **ResQAI** and see it in action.

## About Data Surge

Data Surge is an innovative data and AI/ML services company passionate about assisting clients in modernizing, democratizing, and transforming how they collect and interact with their data.

Our services span from data exploration and modeling to the development of scalable data and AI applications that optimize operations, enhance customer experiences, and drive strategic decision-making.



Modernize  
Democratize  
Transform